



2020 Annual Conference Schedule of Events March 5-6, 2020 | Embassy Suites San Diego, CA

Thursday, March 5, 2020

7:00 am – 8:00 am | Registration/Breakfast (included with room rate)

8:00 am – 9:15 am | Welcome Remarks/Opening Keynote Address – Monterey Ballroom
Reconsidering Our Approach to Reporting Abuse – Kathy Greenlee



The similarity in name of Child Protective Services and Adult Protective Services masks fundamental differences in the programs, beginning with their pathways to being established and continuing through the present-day gulf in funding. The essential distinction between these two government protective roles is the right of adults to self-determination, a right not enjoyed by children. Mandated reporting laws require professionals and the public contact law enforcement officials or APS. Beyond that phone call, we have not established standards of care for community actions. To mitigate risk and support victims of abuse and neglect, we must do more than call a hotline. Prevention and response are not the sole responsibility of protective services.

9:15 am – 9:45 am | Networking Break/Visit with Exhibitors - Monterey Foyer

9:45 am – 10:45 am | General Session - Monterey Ballroom

Don't Stop Me If You've Heard This One: Communicating with Clients with Diminished Capacity

“Improvisation” is the process of responding or developing a solution without preparation, the art of making it up as you go. In this informative, fun, and interactive workshop taught by the dementia care experts at Alzheimer’s San Diego and improvisation instructors from Yes Living, attorneys, fiduciaries, and other professionals will learn new techniques for responding to a person experiencing confusion, disorientation, or language decline, by being present and joining the person in the moment, rather than arguing or confronting.

Amy Abrams, MSW, MPH Alzheimer’s San Diego; **Chris Nielson** Leadership Coach, Trainer, Consultant and **Vanessa Wilde** Speaker, Host & Social Entrepreneur

10:45 am – 11:15 am | Networking Break/Visit with Exhibitors - Monterey Foyer

11:15 am – 12:15 pm | General Session - Monterey Ballroom

Why the Healthcare Directive You Wrote Might Not Work in the Hospital: A Bioethical Perspective and Toolkit



As a bioethicist, **Viki Kind, MA** with Kind Ethics, often gets called in when the patient has an advance directive that isn't being honored by the family and/or physician. Learn how to create a personalized quality-of-life statement, to include with the advance directive, to enhance medically appropriate and compassionate healthcare decisions. Discuss how to encourage the patient and family to make meaningful end-of-life decisions while spending money on what really matters.

12:15 pm – 1:15 pm | Networking Lunch - Atrium

1:30 pm – 2:30 pm | Breakout Sessions

Updates on Veteran's Planning Changes - Valerie Peterson, JD, Elder Counsel - Monterey I

Exploring Dementia Friendly Services for our Clients - Anne Crozier, BSW, CSW, Bratton Estate & Elder Care Attorneys - Monterey II

Dementia Friendly America (DFA) is a national network of communities, organizations and individuals seeking to ensure that communities across the U.S. are equipped to support people living with dementia and their caregivers. Learn more about the network and their initiative and how your community can become Dementia friendly fostering the ability of people living with dementia to remain in community and engage and thrive in day to day living. In addition, learn more specifically about RN supported Dementia and Caregiver Respite cruise vacations available for your clients.

2:30 pm – 3:00 pm | Networking Break/Visit with Exhibitors- Monterey Foyer

3:00 pm – 4:00 pm | Facilitated Informal Breakout Sessions – Check Flipcharts for Locations

Session 1: _____	Room: _____
Session 2: _____	Room: _____
Session 3: _____	Room: _____
Session 4: _____	Room: _____
Session 5: _____	Room: _____
Session 6: _____	Room: _____

5:30 pm – 7:00 pm | Breakfast at Sunset with Life Care Consulting



Taking Your Practice
to New Heights

Friday, March 6, 2020

7:00 am – 8:00 am | **Cooked to Order Breakfast** (included with room rate)

8:00 am – 9:00 am | **General Session - Monterey Ballroom**

Technology Enabled Independent Living - Bijou Lulla, Founder & CEO, Smart House

9:00 am – 9:30 am | **Networking Break/Visit with Exhibitors - Monterey Foyer**

9:30 am – 11:00 am | **General Session - Monterey Ballroom**

Human-centered Design: Using the Mindsets & Methods to Create a Client-centric Practice that Brings you Joy - Caitlin “Cat” Moon, JD, MA, Director of PoLI Institute and Innovation Design, Program on Law & Innovation Lecturer in Law, Instructor in Radiology and Radiological Services at Vanderbilt Law School

Cat will introduce us to the methods and mindsets in an interactive workshop that tackles a challenge common to participants, with the dual purpose of (1) offering an opportunity to learn and practice a design problem-solving technique that they can use, and (2) producing creative solutions to a common problem that (hopefully) will be useful and practical to participants.



11:00 am – 11:30 am | **Networking Break/Visit with Exhibitors - Monterey Foyer**

11:30 – 12:30 pm | **General Session - Monterey Ballroom**

Our Family, Our Way: A Communication and Care Coordination Resource for Caregiving Families - Jennifer Heston-Mullins, PhD, LISW, Research Scholar at Miami University's Scripps Gerontology Center

Many caregiving families rely on one primary caregiver who ends up “doing it all” and fail to explore ways that others might contribute to care and support. This often happens because of ineffective family communication and decision-making about what is needed, wanted, and possible. Dr. Heston-Mullins will share the *Our Family, Our Way* process which provides explicit, inclusive, comprehensive, and detailed tools for improving family communication about care and support.



12:30 pm – 1:30 pm | **Networking Lunch - Atrium**

1:45 pm – 2:45 pm | **Breakout Sessions**

LCP Law Firm Succession Planning - Monterey I

You have spent years or decades building your elder care and life care planning practice. Learn tips from LCPFLA seasoned professionals **Jerry Rothkoff, Esq. & Tim Takacs, CELA** on how to maximize your investment, how to transition out of your practice gracefully on your terms, and how to build your practice that can be marketable to provide you future financial stability while leaving a lasting legacy for those that follow.

Facilitating Difficult Conversations – Getting Through the Barriers - Monterey II

It would be so much easier if people just listened to our advice and then took action. But there are so many obstacles that stand in the way. **Viki Kind** will help participants understand what is motivating non-compliant patients in order to help them get past their personal barriers. They will learn how to deal with the denial and other emotions which interfere with good decision making. Viki will demonstrate person-centered communication strategies and techniques.

2:45 pm – 3:15 pm | Networking Break - Monterey Foyer

3:15 pm – 4:15 pm | Facilitated Informal Breakout Sessions - Check Flipcharts for Locations

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Session 3: _____	Room: _____
Session 4: _____	Room: _____
Session 5: _____	Room: _____
Session 6: _____	Room: _____

4:15 pm – 4:30 pm | Networking Break - Monterey Foyer

4:30 pm – 5:00 pm | Closing General Session - Monterey Ballroom

LCPLFA is committed to providing a productive and welcoming event environment. Attendees are expected to conduct themselves in a professional manner and exercise self-control. Sexual harassment, excessive intoxication, and other types of misconduct are prohibited.

Special Thanks to our Preferred Partner Support



Taking Your Practice
to New Heights